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ABSTRACT

Ways in which to identify the correct problems to solve thereby avoiding the misappropriation of time, talent, and resources are presented. The text is divided into 3 parts: "The Foundation for Smart Thinking," "How to Solve the Right Problems," and "Systems Thinking for the Systems Age." The chapters under these headings are: Chapter 1, "The Critical Need for Critical Hinking"; chapter 2, "The Error of the Third Kind: Solving the Wrong Problem Precisely"; chapter 3, "Picking the Right Stakeholders"; chapter 4, "Expanding Your Options"; chapter 5, "Phraising Problems Correctly"; chapter 6, "Expanding the Boundaries of Problems"; chapter 7, "Managing the Paradoxes Inherent in Problems"; chapter 8 "Managing Problems from Multiple Perspectives"; and chapter 9, "Developing New Ways of Thinking Systemically." (Includes an index.) (RJM)

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